

Frequently Asked Questions: November 2009 Extension of Unemployment Benefits

What does this latest unemployment extension provide?

This new federal extension provides up to 20 weeks of benefits to the unemployed.

How many weeks of unemployment can I receive?

Hoosiers can now qualify for up to 99 weeks of benefits.

Program	Max Weeks	Cumulative Weeks	Change from Previous Law
State Unemployment (UI)	26	26	No change
Federal Extension 1 (EUC1)	20	46	No change
Federal Extension 2 (EUC2)	14	60	One week added
Federal Extension 3 (EUC3)	13	73	New 13 week Program
Federal Extension 4 (EUC4)	6	79	New 6 week Program
State Extended Benefits (EB)	20	99	No change

How long will these extensions be effective?

All four federal extensions and state extended benefits are scheduled to expire at the end of the year, unless Congress acts to extend them. If you are claiming one of the EUC programs and Congress allows them to expire, you will continue receiving the benefits of that EUC program but you will NOT move to the next EUC program. When State EB ends, all payments immediately stop, regardless of whether you have eligible weeks remaining.

Will someone be eligible for this extension if they have already exhausted their benefits?

Any Hoosier who has previously exhausted either of the first two federal extensions of unemployment (EUC1 or EUC2) or state extended benefits and remains unemployed may be eligible to receive this new federal extension. Benefits are not paid for prior weeks of unemployment, but unemployed individuals may qualify for up to 20 weeks of benefits in the future.

How do I apply for this extension?

Hoosiers currently collecting unemployment will be directed to this new extension automatically.

Hoosiers who have previously exhausted their unemployment can file for this extension as follows:

- **Beginning Monday, November 23, 2009** - reopen unemployment claim through Uplink, Indiana's online benefits system
- **Beginning Tuesday, November 24, 2009** - return to Uplink to complete two weekly vouchers, covering the time since the extension became law on November 6, 2009
- **Beginning Wednesday, November 25, 2009** – deposits for eligible vouchers will be posted to individual debit cards.
- **Each subsequent week** – file your weekly voucher online similar to other unemployment programs.

How much will my weekly benefit be?

The weekly benefit does not change from the other unemployment programs. If you received \$300 per week on regular state unemployment, then you will receive \$300 per week on these federal extensions.

Will I continue to receive the \$25 weekly increase?

Yes

Are the work search requirements different for this extension?

The rules are the same as regular unemployment and the two previous federal extensions.

I started working a new job when my benefits ran out. Can I quit that job to collect these extensions?

Generally speaking, no! If you quit your current job, you are most likely not eligible because you are no longer unemployed through no fault of your own.

What happens to someone who is currently collecting state extended benefits?

Hoosiers collecting State Extended Benefits (EB) will automatically be directed to collect the new federal extensions. *EB is scheduled to automatically end at the end of the year, unless Congress acts to extend the program. When State EB ends, all payments immediately stop, regardless of whether you have eligible weeks remaining.*

I'm a TRA recipient, how will this extension affect me?

If you are a TRA recipient, federal law requires that you receive this new extension instead of TRA. You will automatically be transferred to receive this federal extension. You will still need to re-file for state benefits quarterly.

I can't remember my username and/or password to file my claim online through Uplink?

Click the link for a forgotten username/password. This will lead you through a process that will ask you a couple of identification questions in order to reset your username or password. If you cannot answer these questions, you can call the Customer Support Call Center at 1-800-891-6499 or visit your nearest WorkOne Center to reset your username or password.

I discarded or misplaced my debit card, how can I get a new one?

You should contact the state's debit card provider to obtain a new card. The number is 1-888-393-5866.

IMPORTANT NOTE: Your benefits will be deposited to your existing debit card account. If you need a new card, you need to request one as soon as possible so your benefits can be deposited to the correct account.

Are deposits still posted to the debit card by 10:00 a.m. the next business day?

Due to the increased number of claims generated by this federal extension, next-day deposits on eligible claims without unresolved issues are now guaranteed by 5:00 p.m. Eastern Time the next business day. Claimants are encouraged to utilize the mobile notification feature which will call or e-mail you when your deposit has been completed. You can sign up for this feature by calling 888-393-5866 or visiting www.eppicard.com